

# Smart Cities and Digital Healthcare: Transforming Health and Wellness of Citizens and Communities

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# Motivation: vision for the future of healthcare

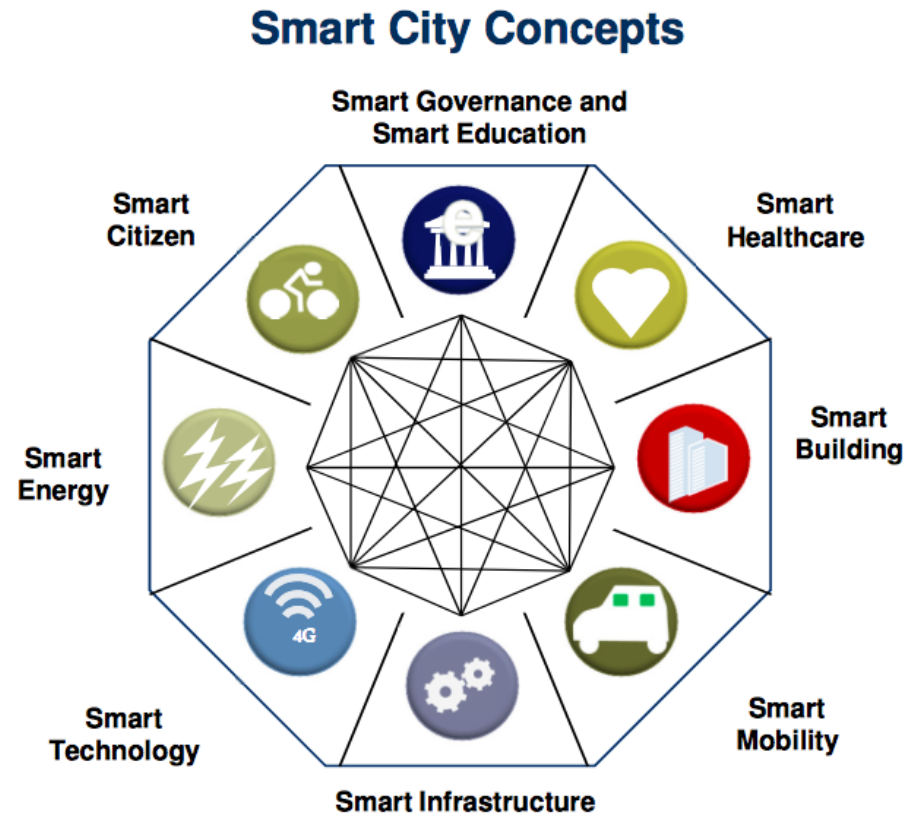


- ▶ people have the best possible start to life
- ▶ health is protected, wellbeing is promoted, and avoidable deaths and diseases are prevented
- ▶ people are enabled to live independent and fulfilling lives, and take control of the care they need
- ▶ people who are ill or need support receive safe and effective care and are treated with dignity, including at the end of life
- ▶ health and care inequalities become a thing of the past
  
- ▶ “Going digital means that public services can be more efficient, more transparent and more effective. The Government’s Digital Strategy has a bold and simple ambition: to redesign government services, to place them online and to make them straightforward and convenient.”
  
- ▶ Digital Strategy in Healthcare – “Smart” Health
  - Leading the culture change in health and social care

Source DOH,  
Digital Strategy Report, 2012

# Smart Cities and Healthcare

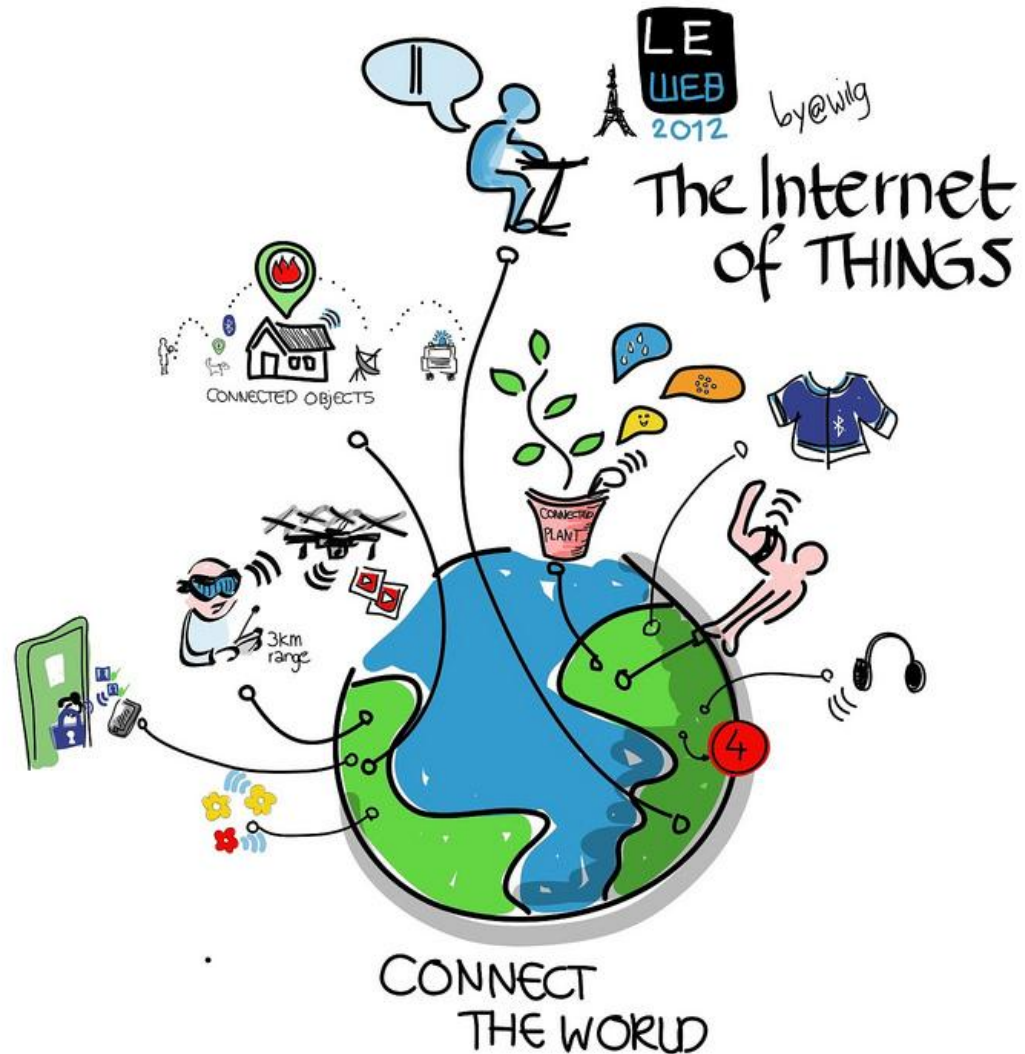
- ▶ Smart cities are cities built on Smart' and 'Intelligent' solutions and technology that will lead to the adoption of at least 5 of the 8 smart parameters
- ▶ “Smart healthcare is the use of eHealth and mHealth systems and intelligent and connected medical devices. It also involves the implementation of policies that encourage health, wellness, and well-being for its citizens, in addition to health monitoring and diagnostics as opposed to treatment”
- ▶ Thesis: Digitally-enabled integrate care for Smart Healthcare



Source: Frost & Sullivan, Strategic Opportunity Analysis of the Global, Smart City Market 2012-2020

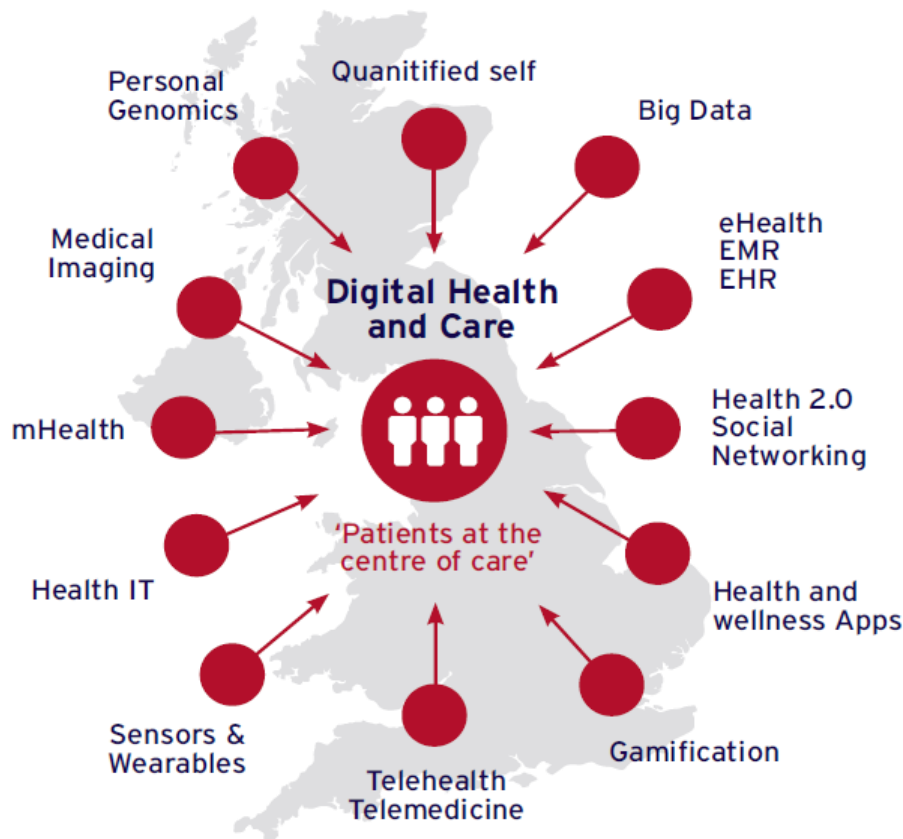
# Smart- Connected World

A technologist's  
viewpoint:  
The Internet of  
Things ...and People



Source: Flickr by Wilgenbroed at <https://www.flickr.com/photos/82655797@N00/8249565455> - Creative Commons Licence

# Smart Healthcare: Digital/Connected Health and Social Care



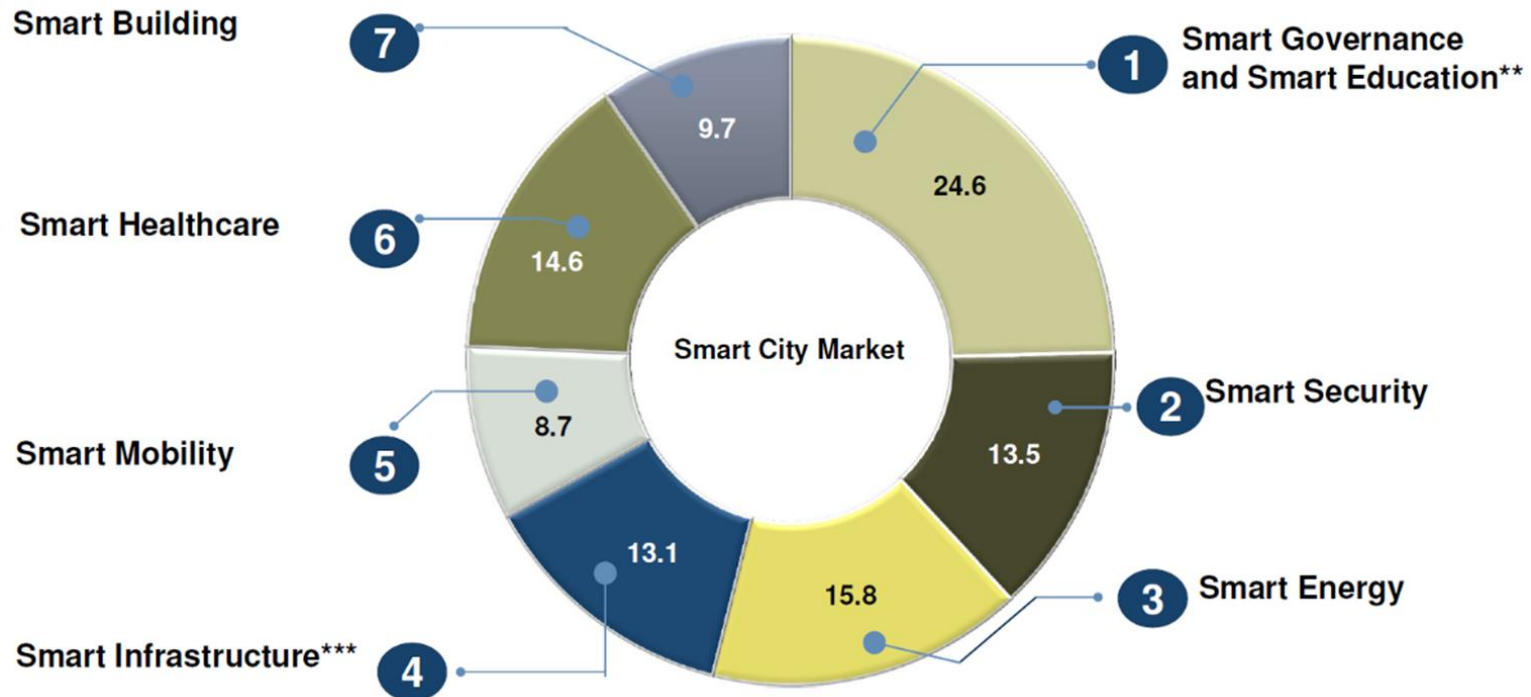
The impact technology can have in healthcare is profound and transformative.

Digital Ambitions for health and social service to:

- Integrate solutions around the patient
- Widespread use of technology
- Electronic health records to become norm
- National standards throughout the health and social care sector



# Smart Healthcare and the Global Smart Cities Market



\*These numbers represent the entire smart solutions eco-system in each segment for both urban and non-urban panoramas.

\*\*Smart Education includes eLearning services for schools, universities, enterprises, and government entities.

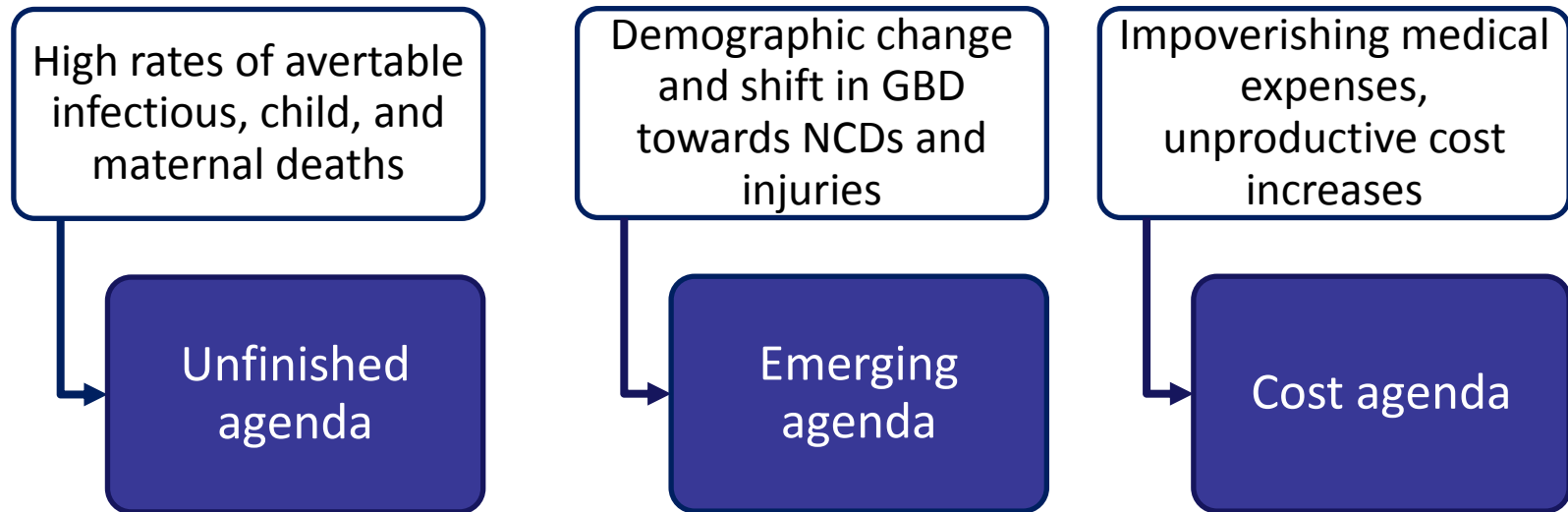
\*\*\*Smart Infrastructure includes sensor networks and digital management of water utilities not included in other segments.

Smart cities are anticipated to create huge business opportunities with a market value of €1.26190 trillion by 2020.

Source: Frost & Sullivan, Strategic Opportunity Analysis of the Global, Smart City Market 2012-2020

# 2015-2035: Three Domains of Global Health Challenges

THE LANCET GLOBAL HEALTH 2035



Source: The Commission on Investing in Health

- ▶ Long-term care needs experience shortcomings, especially **within and between health and social care** delivery organisations.
- ▶ **Financial burden** in the delivery of complex care demands

# The Context:

## The Case for “Smart” Care Delivery

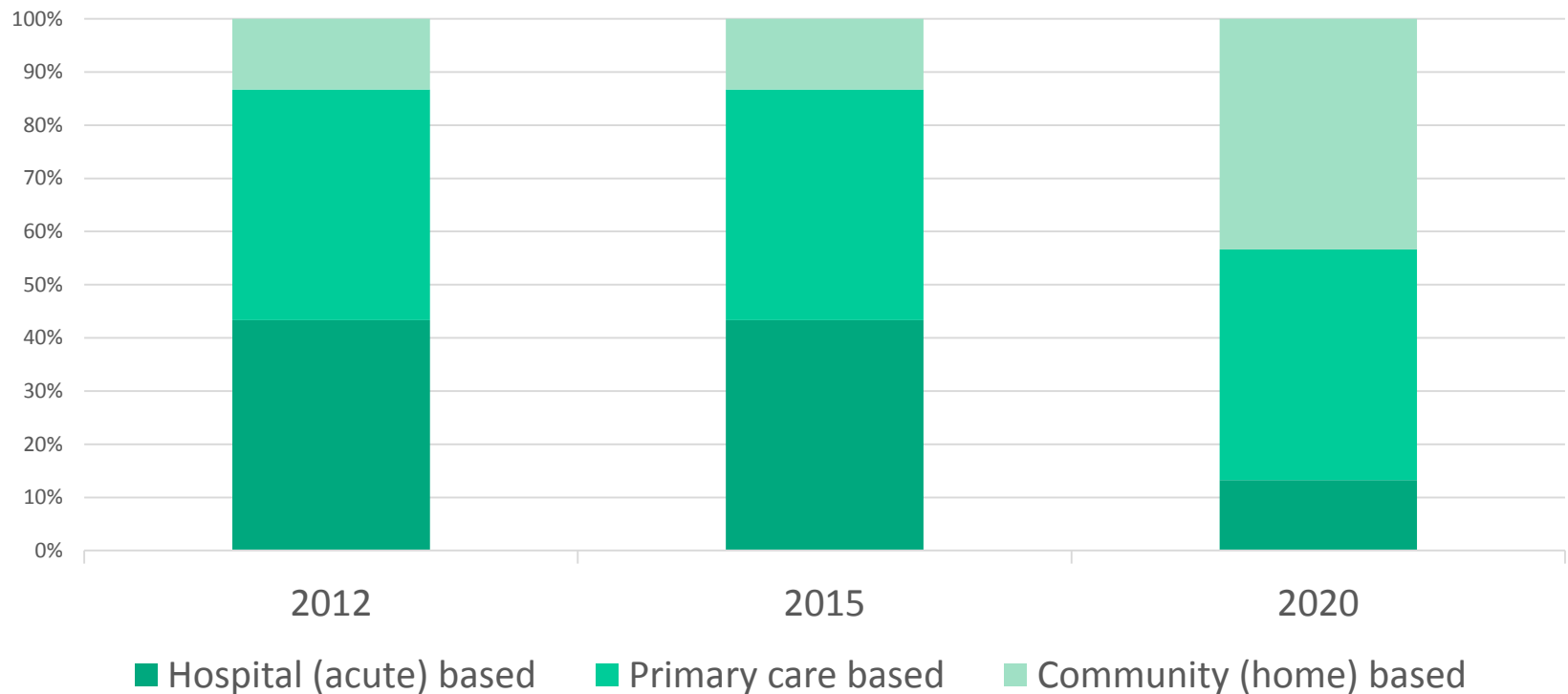
- ▶ Chronic diseases are the main reason for **poor health and restricted activity**, affecting over one third of Europe’s population and accounting for 70% of healthcare expenditure in Europe.
- ▶ Ageing is associated increased accumulation of multiple chronic conditions known as **multi-morbidity**, including a growing number of functional and cognitive impairments.
  - More than half of all older people have at least three chronic conditions, and a significant proportion has five or more
- ▶ The clinical management of patients with multi-morbid chronic conditions is much more complex and time-consuming for the healthcare system.
- ▶ Further burden on social care services to enable such patients perform everyday activities, supported by informal carer or home / community care services.



# The Challenge

## Transformation of care delivery

In which setting care is delivered for chronic patients\*?



\* European Innovation Partnership on Active and Healthy Ageing, Action Plan on 'Replicating and tutoring integrated care for chronic diseases, including remote monitoring at regional levels'. [http://ec.europa.eu/research/innovation-union/pdf/active-healthy-ageing/b3\\_action\\_plan.pdf](http://ec.europa.eu/research/innovation-union/pdf/active-healthy-ageing/b3_action_plan.pdf)

# Digitally-Enabled Integrated Care

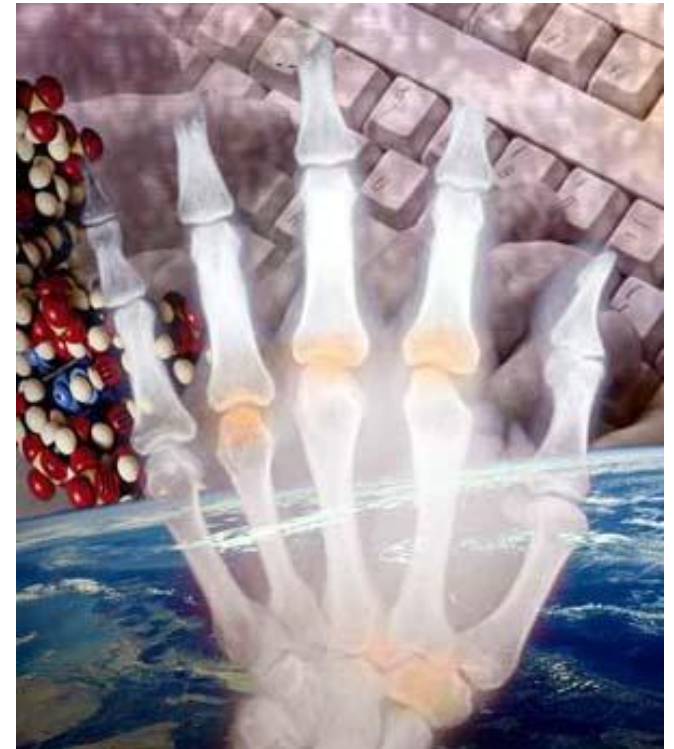
- ▶ Integrated Care – Smart Healthcare
  - The management and delivery of health and social care services so that citizens receive a continuum of preventive and curative services.
    - According to their needs over time and across different levels of the health system.
  - Can potentially provide a co-ordinated approach within the context of Smart Healthcare and Smart Cities.
  
- ▶ Digitally-enabled approaches and models can provide more adaptive and radical solutions to the provision of integrated care.

# Why Digital?

## Healthcare is Transforming through Technology

In healthcare, **digital technology systems** are no longer confined to the intensive care unit or the GP's desktop computer.

- ▶ linked **electronic records** to support the delivery of care;
- ▶ **harnessing data** to support research and real-time public health **decision making**;
- ▶ **integrated decision support systems** which aim to maximize **effectiveness and patient safety**;
- ▶ tools for delivering **remote monitoring** and **self-management**;
- ▶ online consultations and interventions, supporting upstream **models of health care**, away from the hospital;
- ▶ wearable and implantable devices, providing **new ways to capture and monitor physiological parameters**.



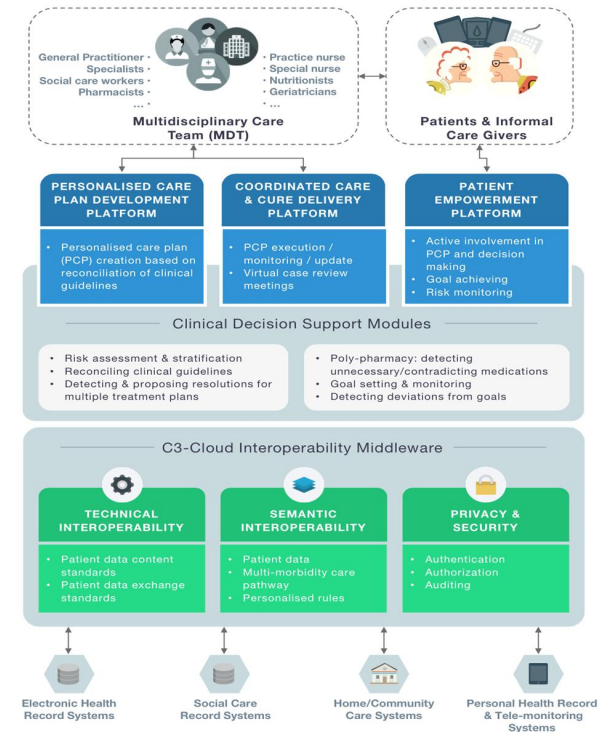
# Smart Cities and Digital Healthcare: Exemplars



# Example I: C3-Cloud

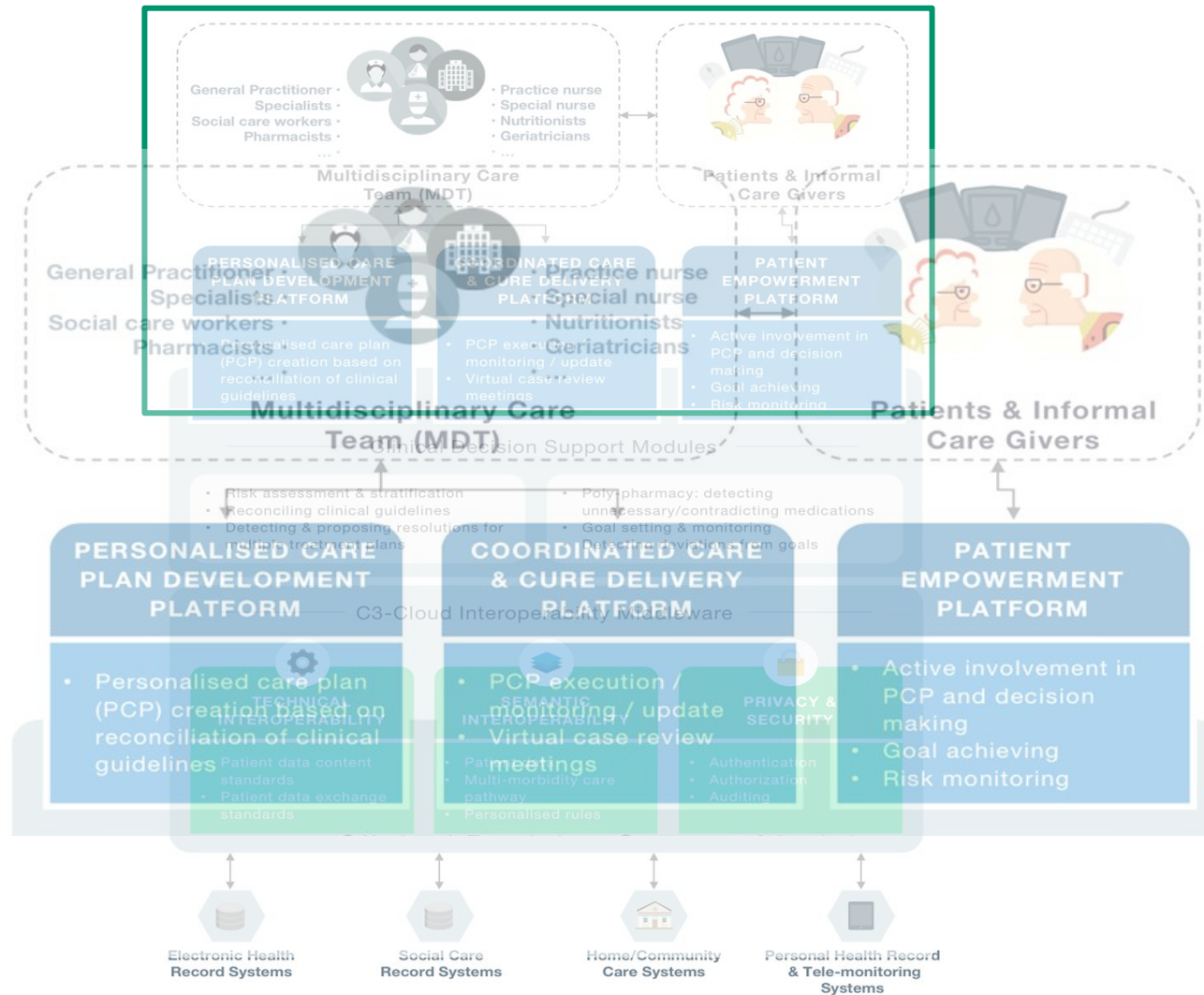


- ▶ **C3-Cloud:** A Federated Collaborative Care Cloud Architecture for Addressing the Needs of Multi-morbidity and Managing Poly-pharmacy
- ▶ ICT infrastructure enabling a collaborative care and cure cloud to enable continuous coordination of patient-centred care activities
- ▶ Digitally-enabled integrated care – both smart city and rural community environments.
- ▶ To demonstrate feasibility, pilot studies will focus on diabetes, heart failure, renal failure, depression in different comorbidity combinations. (3 European regions)



Horizon 2020. Research and Innovation Action  
Project budget: 4,995,000 EUR  
May 2016 – April 2020



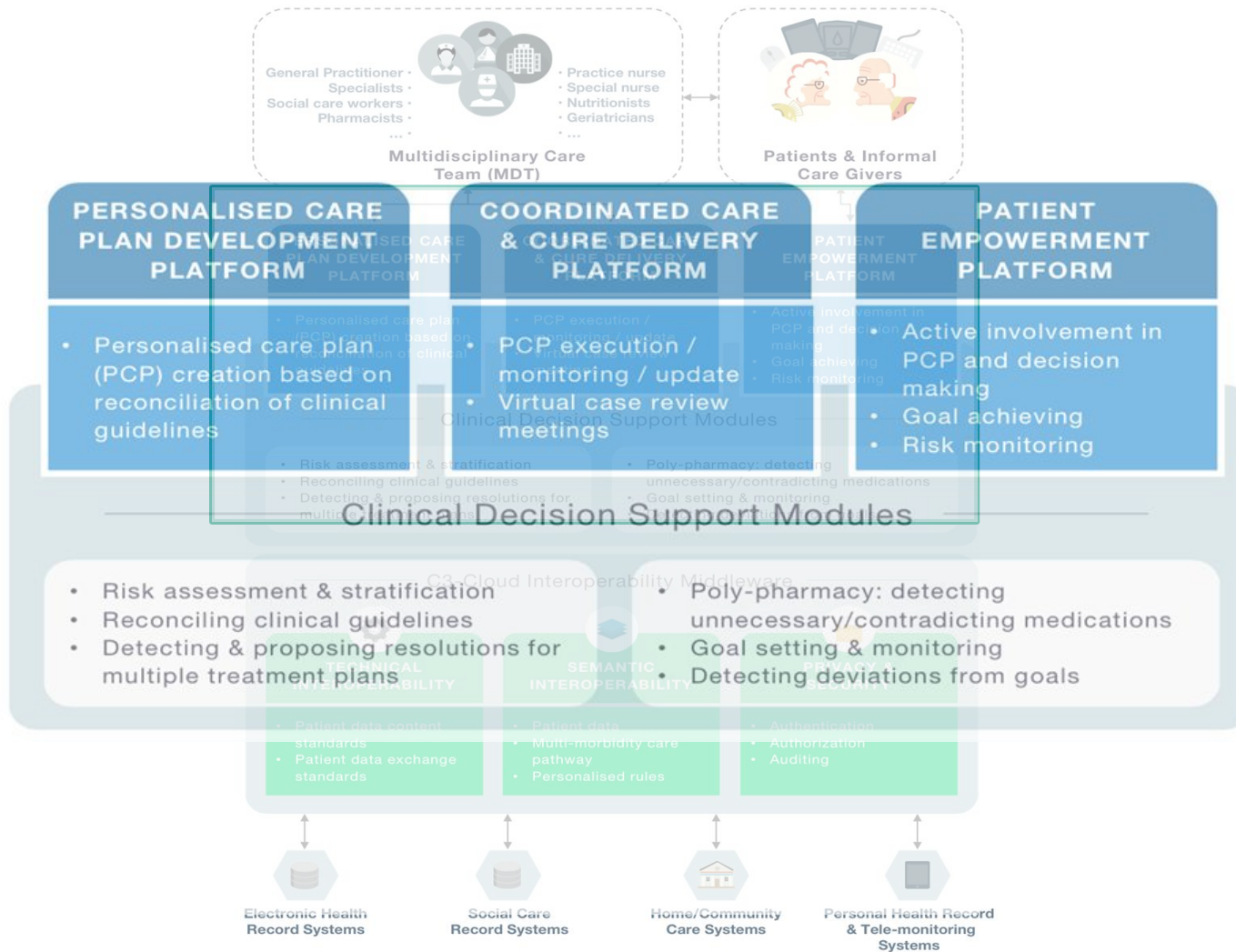


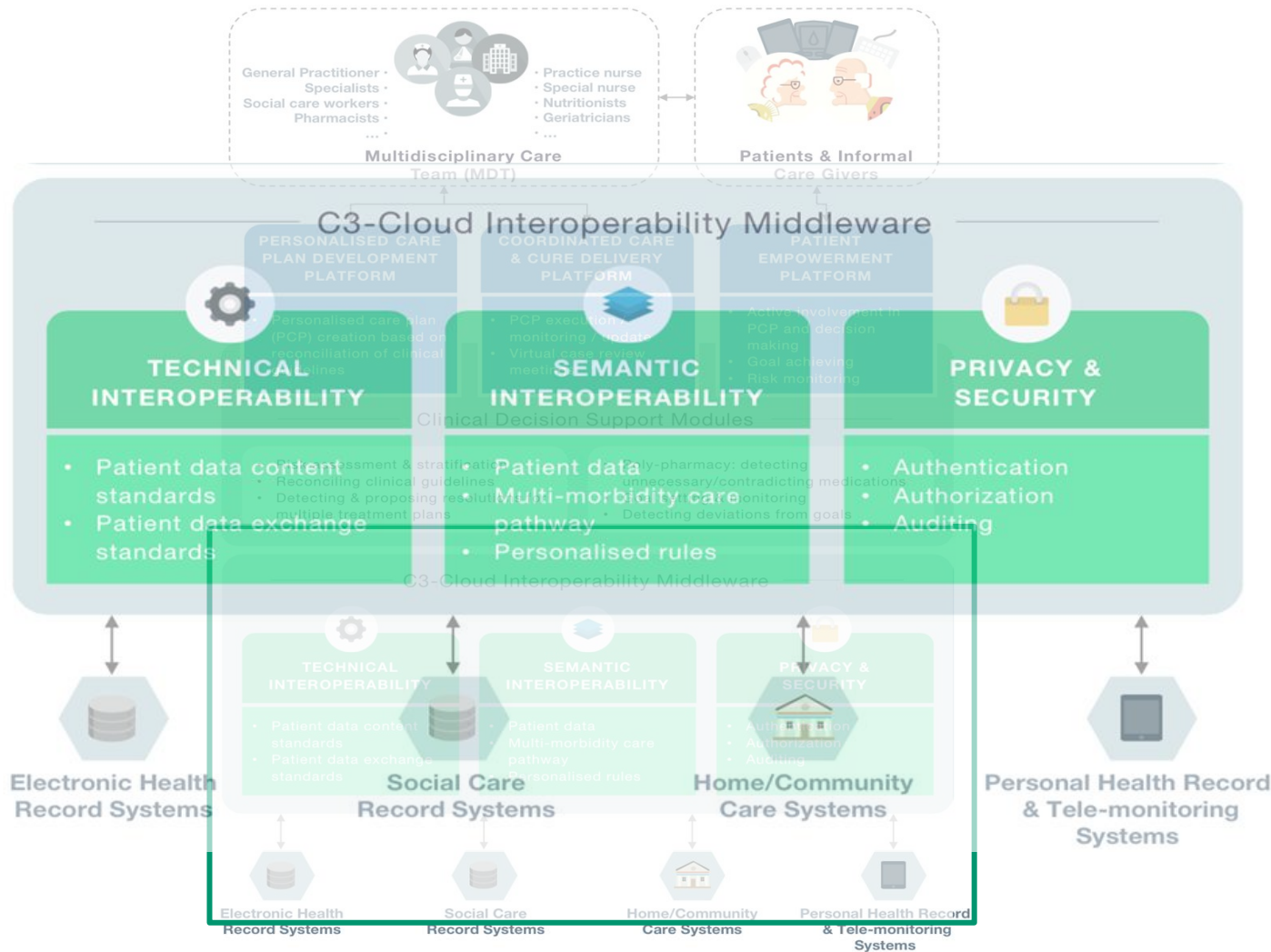
# C3-Cloud: Overall Architecture I





# C3-Cloud: Overall Architecture II





# C3-Cloud: Overall Architecture III

# Digitally-Enhanced Tools in C3-Cloud: example of self-empowerment platform

The screenshot shows the C3-Cloud patient portal. At the top, there's a dark blue header with the C3CLOUD logo on the left and a user profile 'SK Sven Karlsson(a1)' on the right. Below the header is a navigation bar with links: Home, Careplan, Tracking, Questionnaires, and Guidance. On the right of the navigation bar are icons for email and settings. The main content area is divided into two panels. The left panel, titled 'Activities 7 Your activities', contains a table of scheduled activities. The right panel, titled 'Guidance 3 Guidance material assigned to you.', lists guidance materials with links to patient information pages.

Activity	When	Actions
Enalapril once a day	Every day 1 time at breakfast	<a href="#">Add note</a>
<a href="#">Daily meal photo</a>	Every day 3 times at a meal from 2017-12-02 to 2017-12-09	<a href="#">Add note</a>
<a href="#">Fill in lifestyle questionnaire</a>	Once between 2017-11-22 to 2017-12-09	<a href="#">Add note</a>
Follow the diet	Every day 5 times at 08:00, 10:30, 13:00, 16:00, 19:00 from 1999-08-13 to 2016-09-06	<a href="#">Add note</a>
<a href="#">Measure blood pressure weekly</a>	every week 1 time during the morning from 2009-07-21	<a href="#">Add note</a>
Metformin twice a day	Every day 2 times (at breakfast and at dinner)	<a href="#">Add note</a>
Atorvastatin 20mg	Every day 1 time (at breakfast)	<a href="#">Add note</a>

**Guidance 3**  
Guidance material assigned to you.

- [Type 2 diabetes Diet for Healthy Eating](#)  
<https://patient.info/health/type-2-diabetes>
- [Type 2 diabetes](#)  
<https://patient.info/health/type-2-diabetes>
- [High blood pressure\(hypertension\)](#)  
<https://patient.info/health/high-blood-pressure-hypertension>



# Example II: NHS digital infrastructure empowering the citizen



## Taking the hassle out of healthcare



1. Accessing your GP record online will give you more control over your care



2. Booking appointments will be quicker when you can do it online



3. You'll need fewer phone calls when you can communicate with professional teams electronically



4. You'll have less paperwork in your life when your healthcare letters are available online



5. You'll know where to go for health and care information when there is one trusted website



6. Services will do more to offer you support you use and understand information if and when you need it.



7. You won't have to repeat yourself when your information is shared between health and care professionals



8. You'll be confident that your feedback is being listened to and helping to improve services



9. You will have more information to help you choose the best services and treatments for you

Source DOH, Digital Strategy Report, 2012



# PatientView



Home I Want To Join Help?

Forgotten password?



## About PatientView

PatientView shows patients' latest test results plus information about their diagnosis and treatment. They can share this information with anyone they want, and view it from anywhere in the world. PatientView has developed from a project launched for patients of Renal Units, but has expanded to be able to show information for others too. It requires your local unit to have joined. (e.g. renal unit, diabetes unit, IBD unit) [Does my unit](#)

## Further Information

You can view our [information links](#) without logging in.

You can view a [demo](#) as if you were a patient.

Support for development of PatientView has come from these [sources](#).

## I Want To Join


If you want to see your results on PatientView then click

## News

[» Problems? - Renal Patient View](#)

Source <https://www.patientview.org/>

Providing up-to-date medical information for patients and healthcare professionals

Renal PatientView 

Home	Patient Details	Patient Info	About Me	Enter My...	Results	Medicines	Letters	Cont...
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logged in as: **turneran** [log out](#) [change password](#)

Result panels : 1 2 3 4 5 6 [More results >](#)

Test results for andrew TURNER												
Date and time	Label	Urea	Creatinine	K	Ca	PO4	Hb	wbc	plate	eGFR	Comment	Source
06/07/11 14:15		3.5	65	4.6			140	6.9	249			Edin
28/04/11 13:00		4.9	69	4.3			148	7.7	222			Edin
07/01/11 15:09							142	6.3	241			Edin
07/01/11 15:08		4.5	64	4.5								Edin
11/12/10 16:55											<a href="#">read...</a>	PATIENT
17/11/10 15:30		3.8	76	4.5			144	7.0	282			Edin
12/08/10 15:39											<a href="#">read...</a>	PATIENT
12/08/10 12:40		4.1	71	4.4			138	4.7	211			Edin
24/06/10 12:50		4.1	72	4.3			143	6.6	229			Edin
22/04/10 19:39							143	6.0	249			Edin



Prof Theodoros N. Arvanitis, 6<sup>th</sup> Smart Cities Conference , Boussias Conferences, Athens, 9<sup>th</sup> of March 2018

# PHRs: open access to quality data

University Hospitals Birmingham   
NHS Foundation Trust



The screenshot shows the 'myhealth@QEHB' patient portal. The header includes the logo and the text 'unlocking your own health records'. Navigation tabs include 'My records', 'Communicate', 'Help', and 'My favourites'. A 'Hello Patient 1' section shows the user's name and location. The 'My records' section lists various health data categories with icons and brief descriptions. Callout boxes provide detailed explanations for several of these categories.

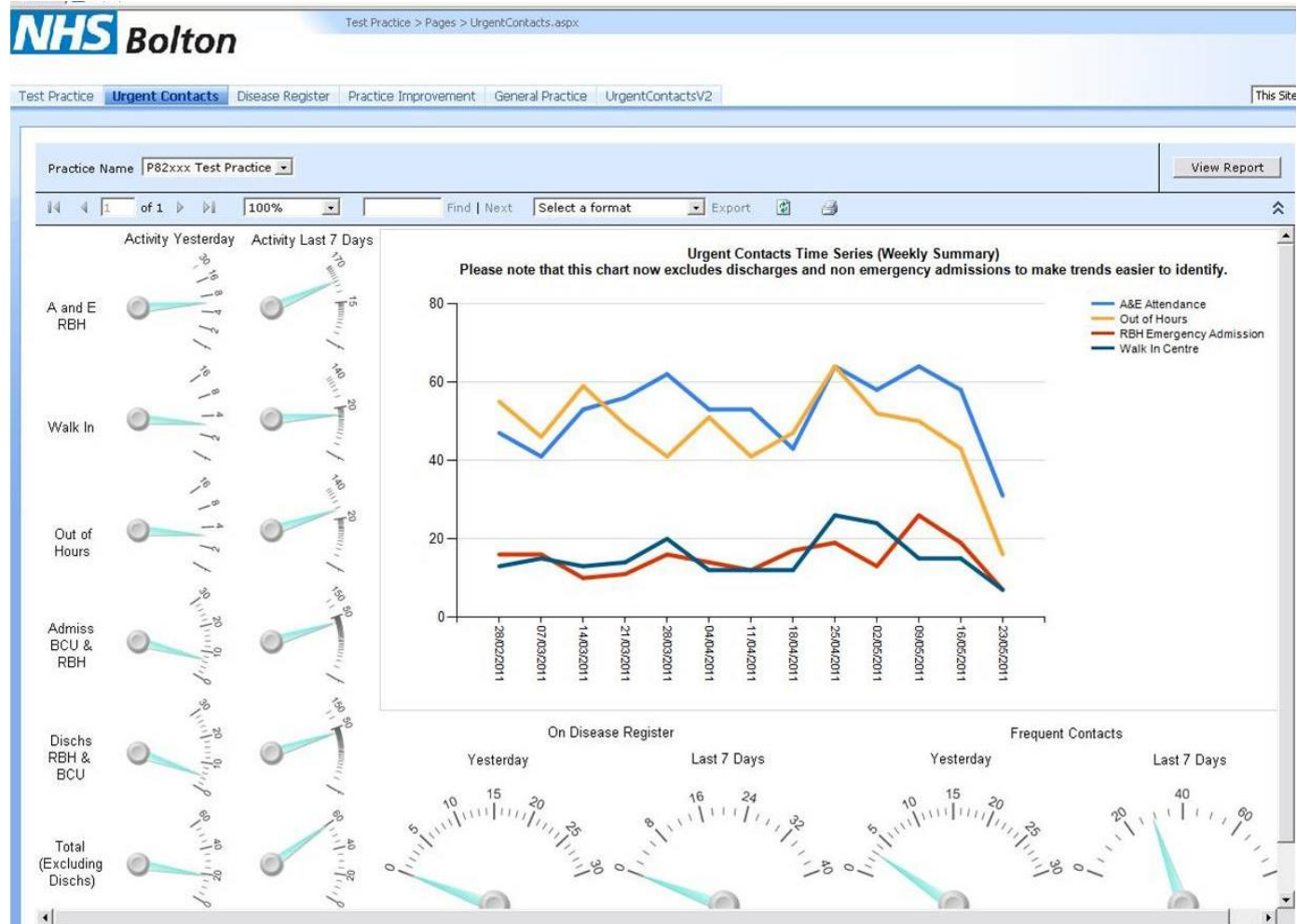
- Medication:** Records of all current and historical medication records held by the hospital are displayed. The patient can also add their own medication, or notify QEHB of any changes.
- Lab results:** Lab results held by the hospital are displayed.
- External blood results:** The patient can submit their own external blood and other test results (e.g. blood pressure). BP measurements entered by the patient are presented in a graph.
- Inpatient history:** Recent and historical inpatient history is displayed.
- Useful information:** Relevant Web links (e.g. BNF) are listed here.
- My calendar:** Hospital appointments are listed and patients can add other events (such as appointments).
- My contacts:** Patients can add GP details, QEHB and other hospital contacts.
- My vault:** Patients can choose to upload health documents to their portal and keep them private or share them with QEHB.
- My profile:** Patients can choose to upload health documents to their portal and keep them private or share them with QEHB.

Courtesy of University Hospital Birmingham NHS Foundation Trust



# Quality service improvement: smart data to knowledge

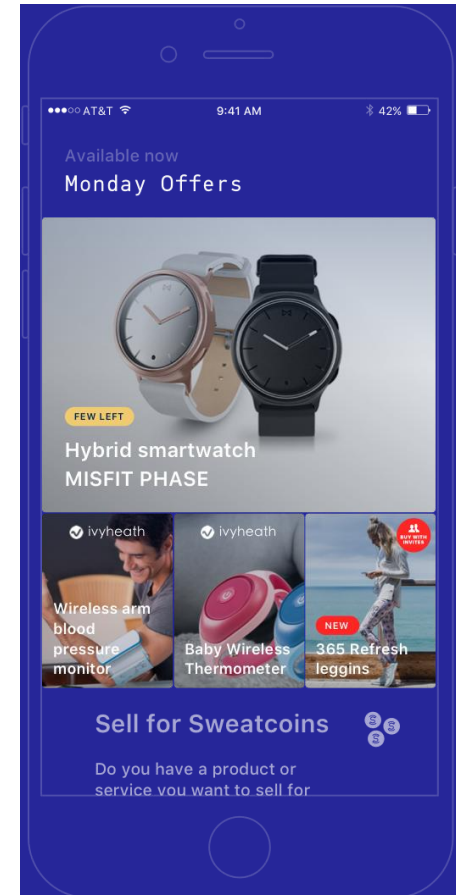
Source, Dr Anne Talbot, GP & Urgent Care Clinical Lead, Bolton CCG



# Example III: Quantified Self



- ▶ Sweatcoin: currency 2.0
- ▶ Engages the user and creates a sustainable uplift in physical activity
- ▶ Facilitates the exchange of economic value created by physical activity through Sweatcoin Marketplace and user-to-user transactions
- ▶ Tackling obesity:
  - Indoor step verification
  - Verification of other activities
  - Predictors of physical activity behaviour change



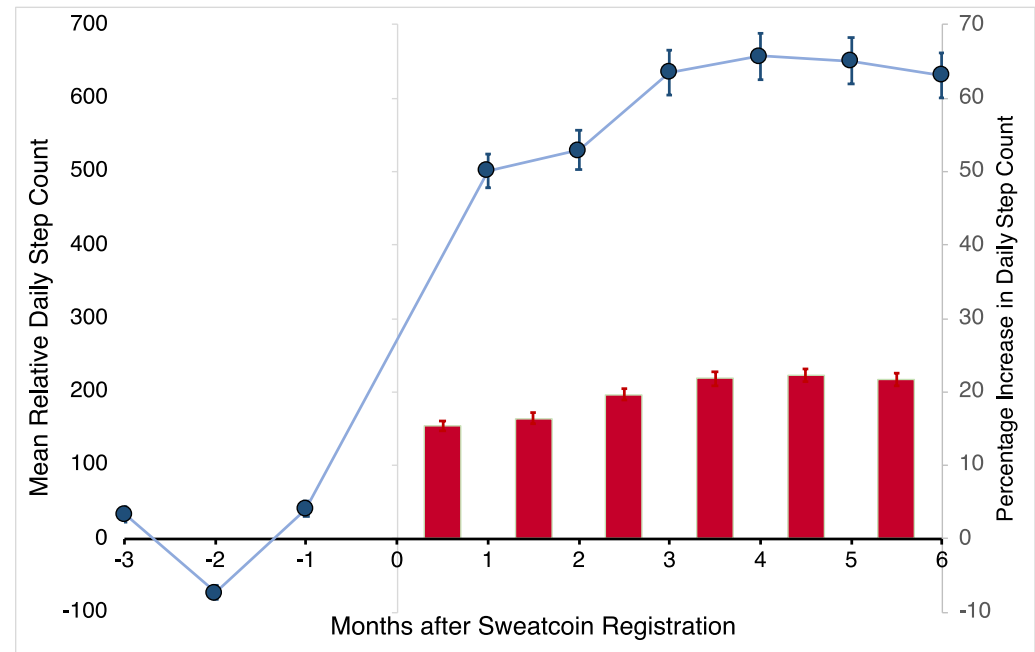
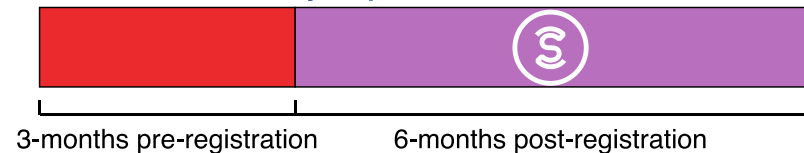
# Example III



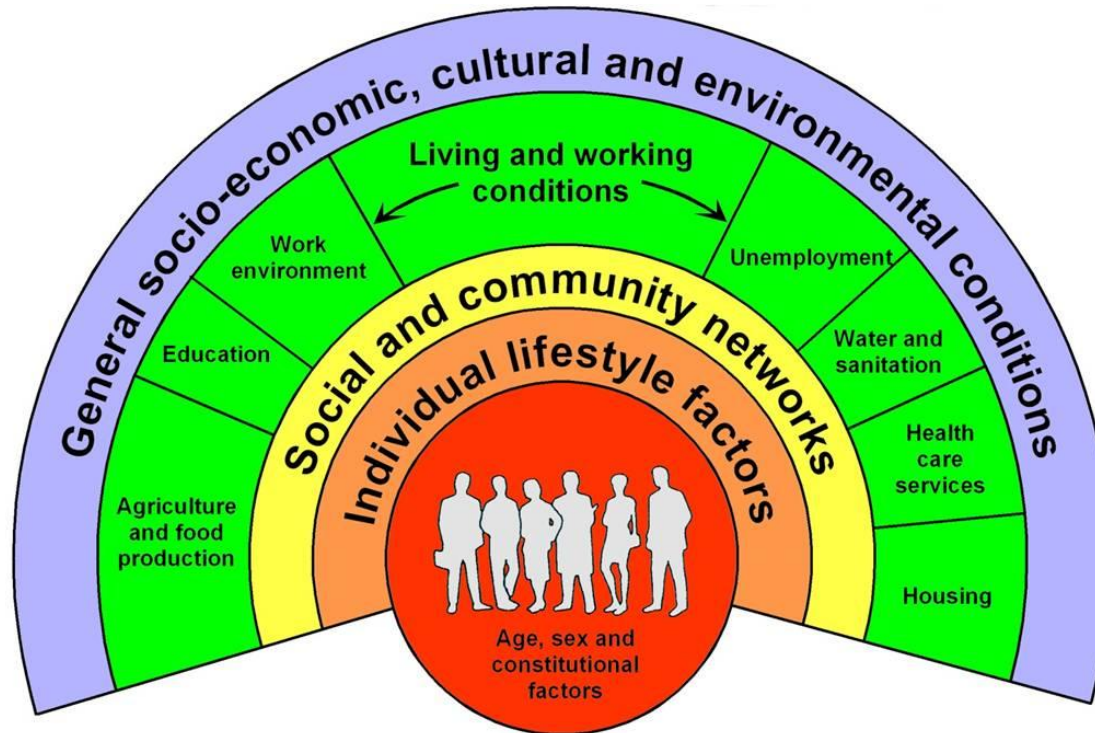
- ▶ 5406 users, 9 months daily step count (3-months prior to SWC registration and 6-months post registration).
- ▶ Demographics, self-report activity and Sweatcoin feedback
- ▶ Relative step count: average from 3-mth prior subtracted from all values to see change after registration.
- ▶ Sustained 15-20% increase in daily step count following registration.

N=5406  
Sweatcoin user for minimum 6 months  
iPhone owner  
Has opened the Sweatcoin app in the last week  
An equal split of US and UK users

Mean daily step count for each month



# Smart Health: System View of Public Health



Source: Dahlgren and Whitehead, 1991

Determinants of Health: Relevance to Smart Cities Concept

# Summary



- ▶ The impact of digital technology and information can be transformative for healthcare.
- ▶ Digital Healthcare – Individuals & Communities: The benefits to individuals and society are multiple. People's health journeys are better understood and appropriate lifestyle choices can be better tailored and promoted to the individual.
- ▶ Digitally-enabled integrated care as a smart Healthcare way forward: In the case of chronic conditions, disease management can be more effectively supported and avoidable deaths can be prevented.
- ▶ Digital Healthcare an important constituent to smart cities

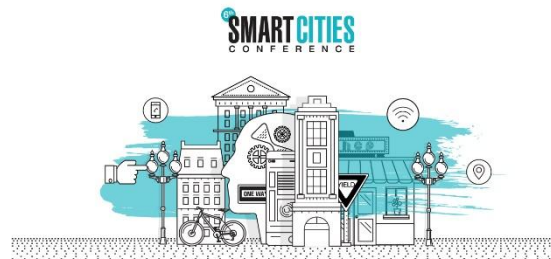
# Thank You

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 **<https://warwick.ac.uk/fac/sci/wmg/idh/>**



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