

A new era for Self Service Machines operations

 Printec

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At a glance

16
Countries

30+
Years

500+
Clients

€ 107m
Group
Revenue

900+
Employees

26,000
Self-Service
Machines

650,000
POSs

€ 15.5m
Group Adjusted
EBITDA

Key business areas



Self-Service
Channels



Digital
Transformation



ePayments



Security &
Compliance



BI & Analytics

Trends in operations

The **ATM as a Service market is expected to see annual growth of 33%** until 2025. (source: NCR.com)

McKinsey estimates that 75% – 80% of transactional operations (e.g., general accounting operations, payments processing) and up to 40% of more strategic activities (e.g., financial controlling and reporting, financial planning and analysis, treasury) **can be automated**.

With **operations consuming 15% - 20 % of a bank's annual budget, transforming these functions will lead to significant improvements in profitability** and return more capital to shareholders. It can also boost revenues by enabling banks to provide better products and services to customers. (McKinsey)

The new operating model for SSMs: As A Service



Virtual Teller Station



Teller Cash Recycler



Digital Signage



EFT POS



SmartPay



Smart Queueing



Info Kiosk



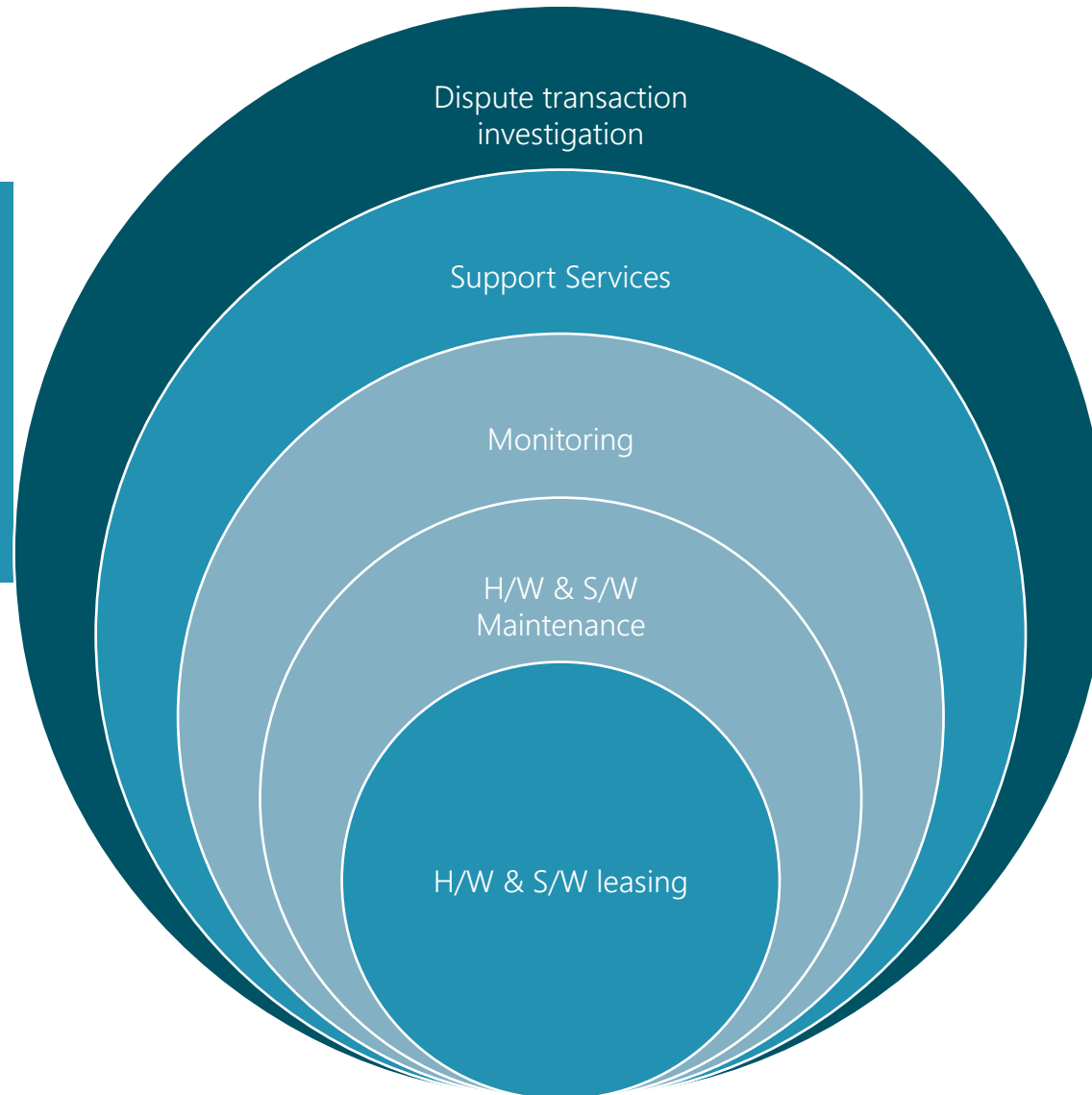
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A scalable approach



Support Services

- > Consumables management
- > Cassettes management
- > Cleaning services project supervision
- > Captured cards management



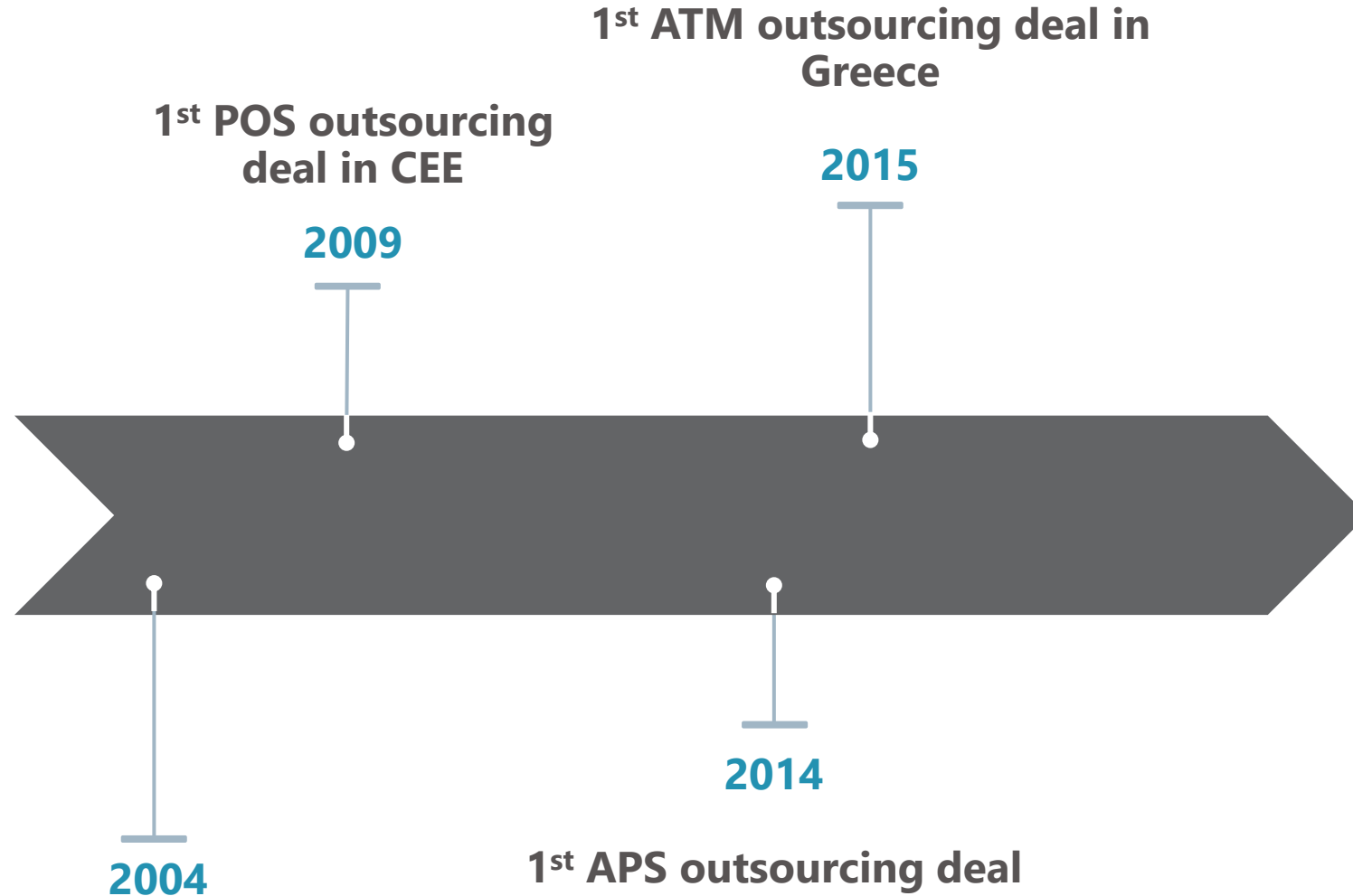
Monitoring

- > Incident management
- > Help Desk Services for branches and CIT operators
- > Automated Actions based on the "State of health" messages (e.g. mail to operators)
- > Statistical data & reporting
- > Alarm management related to IM only
- > Supervision of rollouts – Inform branch owners of scheduled intervention date

What the customer expects



Our history with outsourcing services





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