



Future of Work and Digital Disruption in the

Workforce

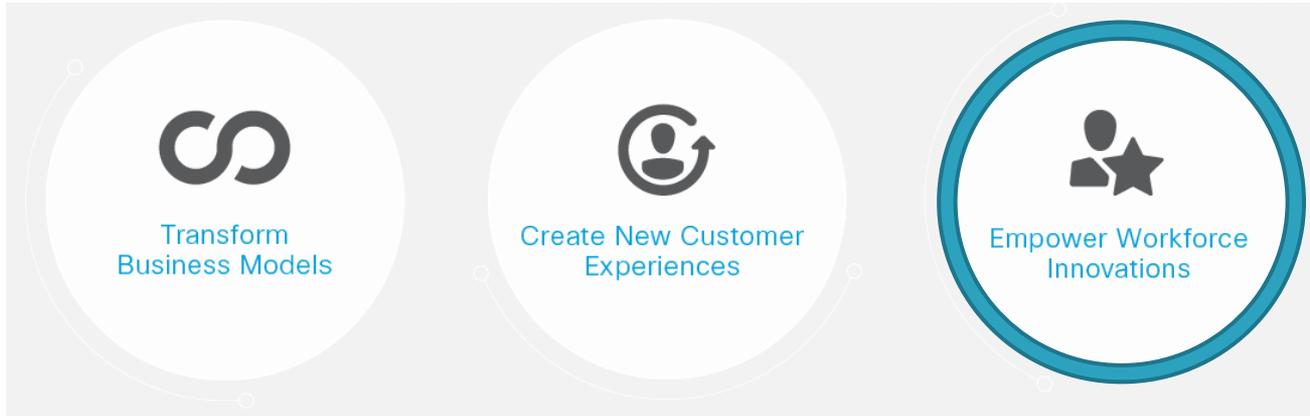
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Classification ISO 27001: Public

Why the Future of Work matters for your Digital Transformation Strategy

Organizations need **three critical capabilities** to embrace digital transformation.

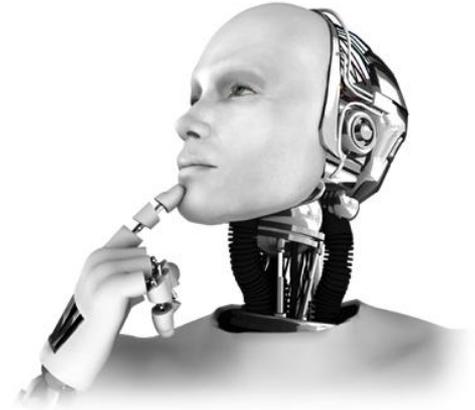
One of them can drive the other two to be successful



A vision of the Future: AI in the workplace

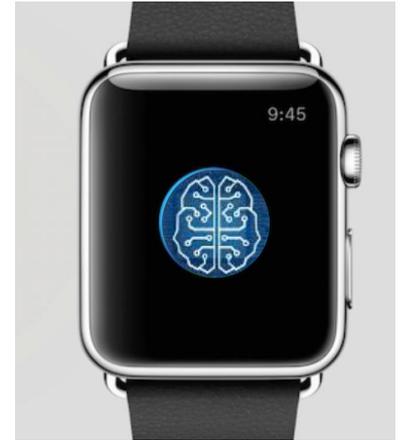
Seven spectrum of outcomes for AI

- ▣ Perception (what's happening)
- ▣ Notification (What do I need to know/do)
- ▣ Suggestion (What do you recommend)
- ▣ Automation (What should I always do)
- ▣ Prediction (What can I expect to happen)
- ▣ Prevention (What can I avoid – RISK mitigation)
- ▣ Situational Awareness (What do I need to know now)



AI has to free up **our time** to be successful

In a survey by the **Institute for the Future**, **50%** of the 3,800 business **leaders** surveyed agreed that, by 2030, technology will **free up their time** to focus on higher-order pursuits by removing drudge work.



Conversely, a total of **42%** believe it will be **harder to disconnect** from technology.

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A vision of the Future : *R (VR, AR, MR)

▣ AR in the workplace

The next generation of **knowledge workers** will **collaborate** remotely via **augmented** visual experiences

Collaboration tech may soon go beyond the screens and right into physical experiences through virtual and augmented reality.

"In the near future, I imagine there's not a TV at all"

"I imagine there will be more augmented reality. That it will be as simple as me stepping into a portal and looking over there into San Francisco, over there I see Richmond, over here San Jose."

Remote teamwork will need its collaboration channels for the future.



For a Millennial, everything is connected!

▣ The Network fuels the workplace

Millennials hate hierarchies. They love **Networks** of people. They need to always be **connected** with their “network”.

They hate complexity, they love flexibility. **Remote working** is their way of working efficiently and to the highest standard. They appreciate **simplified communications**.

Their devices are always connected and thus they are seeking personal **data privacy** and **security** in their communications.



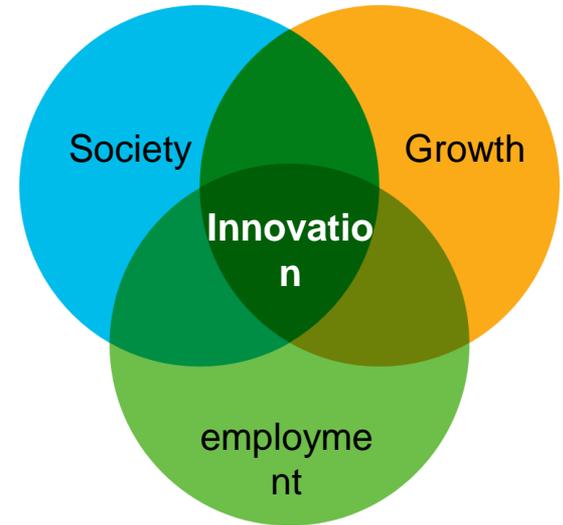
Millennials crave a Workplace that Fosters Innovation

Millennials want more than just profit; their job **satisfaction** comes more from their company's **purpose** when it comes to **innovation** and positive **societal** impact.

They want their **ideas** acknowledged & **transparently** be shared across the organizational network.

They want to use new **tools** and **processes** that foster innovation (iBPMS, mobile Apps, Cloud etc)

- 78% feel innovation is essential for **business growth**
- 71% believe business innovation **improves society**
- 66% say innovation is a **critical requirement** in choosing an **employer**
- 62% describe themselves as **innovative**



“effect” Is the young Network Engineer a Developer ?

Our workforce is also going through a skillset transformation

- ▣ The Programmable Network and the Rise of the Network API

We entered a new world that the Network is programmable

If you still think of the Network as routers and switches... well, think again!

“Cisco is already a software company, playing a major role in this era of digital transformation.” [Susie Wee, Cisco VP and CTO, DEVNET](#)

Their people, partners, and customers are “developers” too.

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How is Space leveraging the Cisco DEVNET

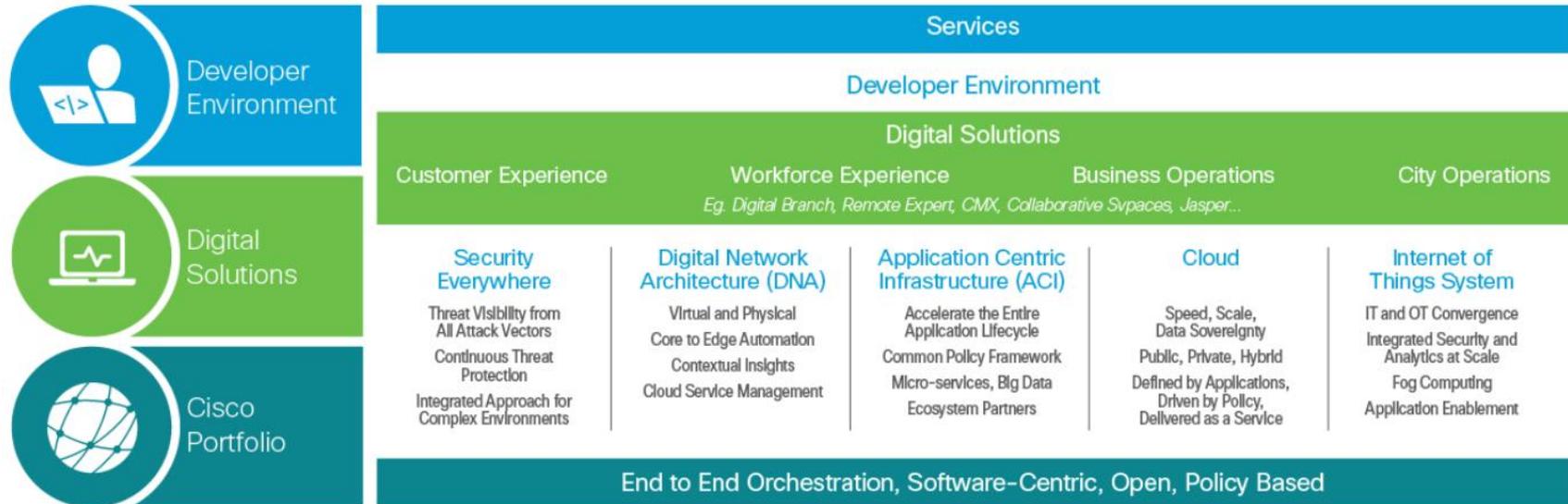
- Our organization needed an **open environment** where developers can create their own **innovative** solutions with GLOBAL reach!
- This is essential, as we have the **freedom** to go beyond one-size-fits-all solutions to meet the **unique** needs or outcomes of **our businesses**.
- We are “**integrating**” our Web-IQ offering with the CISCO global ecosystem for CyberSecurity and DarkWeb data analytics, AI & Machine Learning using our experiences from our R&D.



Space is following a holistic approach with the right Partner



Partner Ecosystem



remember

TRUST

Takes years to build
seconds to break
and
forever to repair...

Space Hellas is your trusted partner

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