



Future of Work and Digital Disruption in the

Workforce

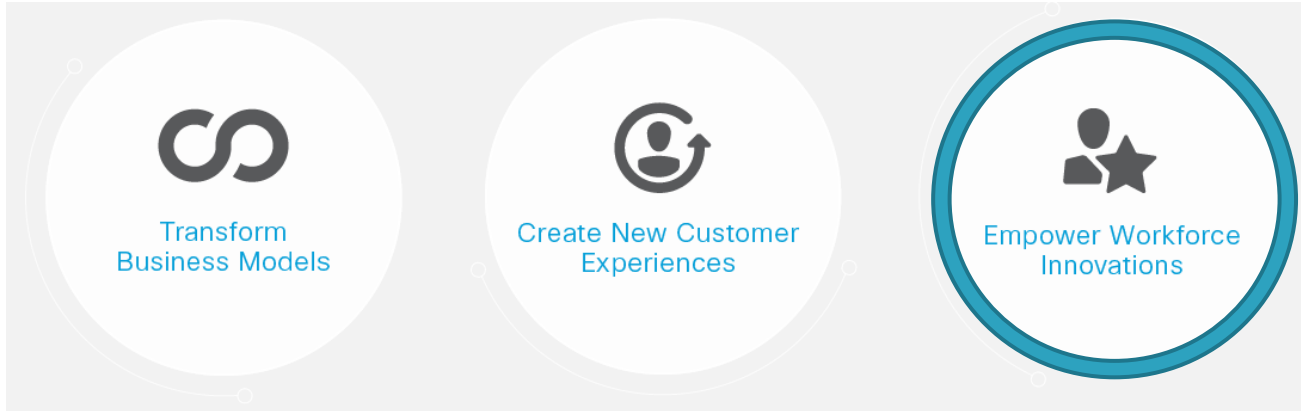
Stavros Kerasiannis
Head of Technology Innovation @ Space Hellas

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Why the Future of Work matters for your Digital Transformation Strategy

Organizations need **three critical capabilities** to embrace digital transformation.

One of them can drive the other two to be successful



A vision of the Future: AI in the workplace

Seven spectrum of outcomes for AI

- ▣ Perception (what's happening)
- ▣ Notification (What do I need to know/do)
- ▣ Suggestion (What do you recommend)
- ▣ Automation (What should I always do)
- ▣ Prediction (What can I expect to happen)
- ▣ Prevention (What can I avoid – RISK mitigation)
- ▣ Situational Awareness (What do I need to know now)



AI has to free up our time to be successful

In a survey by the **Institute for the Future**, 50% of the 3,800 business leaders surveyed agreed that, by 2030, technology will free up their time to focus on higher-order pursuits by removing drudge work.



Conversely, a total of 42% believe it will be harder to disconnect from technology.

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A vision of the Future : *R (VR, AR, MR)

▣ AR in the workplace

The next generation of **knowledge workers** will **collaborate** remotely via **augmented** visual experiences

Collaboration tech may soon go beyond the screens and right into physical experiences through virtual and augmented reality.

"In the near future, I imagine there's not a TV at all"

"I imagine there will be more augmented reality. That it will be as simple as me stepping into a portal and looking over there into San Francisco, over there I see Richmond, over here San Jose."

Remote teamwork will need its collaboration channels for the future.



For a Millennial, everything is connected!

▣ The Network fuels the workplace

Millennials hate hierarchies. They love **Networks** of people. They need to always be **connected** with their “network”.

They hate complexity, they love flexibility. **Remote working** is their way of working efficiently and to the highest standard. They appreciate **simplified communications**.

Their devices are always connected and thus they are seeking personal **data privacy** and **security** in their communications.



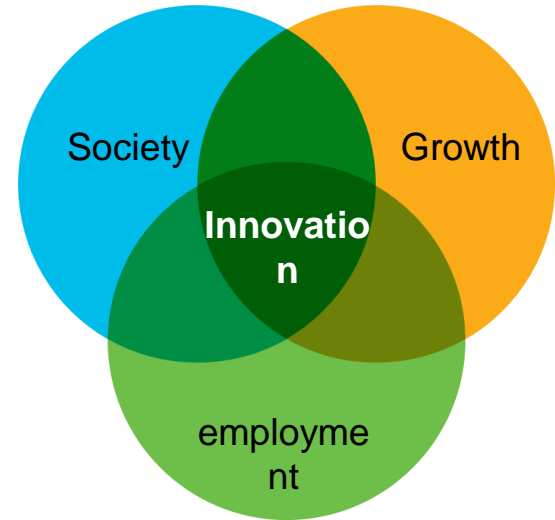
Millennials crave a Workplace that Fosters Innovation

Millennials want more than just profit; their job **satisfaction** comes more from their company's **purpose** when it comes to **innovation** and positive **societal** impact.

They want their **ideas** acknowledged & **transparently** be shared across the organizational network.

They want to use new **tools** and **processes** that foster innovation (iBPMS, mobile Apps, Cloud etc)

- 78% feel innovation is essential for **business growth**
- 71% believe business innovation **improves society**
- 66% say innovation is a **critical requirement** in choosing an **employer**
- 62% describe themselves as **innovative**



How is Space experiencing the millennial “effect” Is the young Network Engineer a Developer ?

Our workforce is also going through a skillset transformation

- The Programmable Network and the Rise of the Network API

We entered a new world that the Network is programmable

If you still think of the Network as routers and switches... well, think again!

“Cisco is already a software company, playing a major role in this era of digital transformation.” [Susie Wee, Cisco VP and CTO, DEVNET](#)

Their people, partners, and customers are “developers” too.

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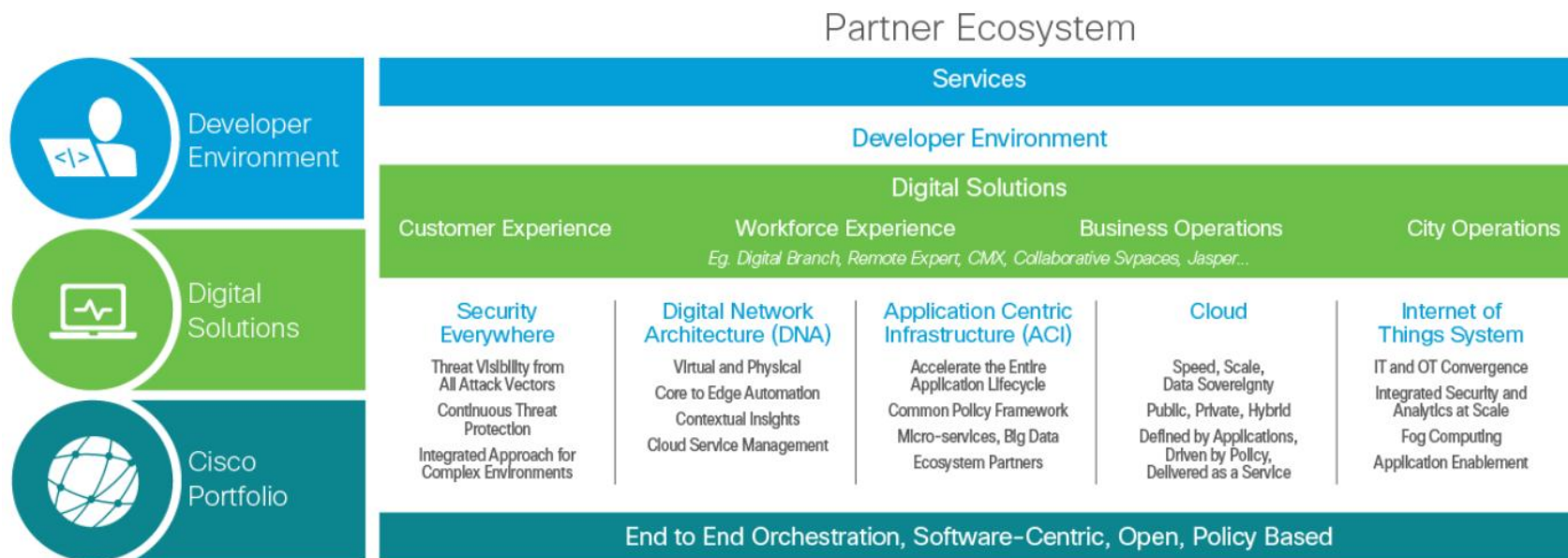


How is Space leveraging the Cisco DEVNET

- Our organization needed an **open environment** where developers can create their own **innovative** solutions with GLOBAL reach!
- This is essential, as we have the **freedom** to go beyond one-size-fits-all solutions to meet the **unique** needs or outcomes of **our businesses**.
- We are “**integrating**” our Web-IQ offering with the CISCO global ecosystem for CyberSecurity and DarkWeb data analytics, AI & Machine Learning using our experiences from our R&D.



Space is following a holistic approach with the right Partner



Don't you ever believe

remember

TRUST

Takes years to build
seconds to break
and
forever to repair...

Space Hellas is your trusted partner

Contact Info

Sotiris Karagiannis: skar@space.gr

Twitter [@skaragiannis](https://twitter.com/skaragiannis)

